

Managed Applications & Desktop Services



TRANSFORMING IT SUPPORT IN SCOTLAND

Ever wish that you could have big company IT services but at a reasonable price?

With Muircote's managed IT Support service you're safe in the knowledge that any immediate and current issues that could impact on your IT environment are being watched and acted upon.

Muircote's proactive support allows you to get the most from your IT investment, maximising

system uptime by managing update and upgrade schedules, rolling out service packs, checking hardware and undertaking essential housekeeping on your network using our multi point network check.

It's also reassuring to know that you'll benefit from regular site visits from your very own 'outsourced' IT manager – a familiar face who understands your business and your systems– who will help you to manage your IT assets and can also offer advice / guidance on planning, strategy, policy and training requirements.

- **Local service:** It is critical you have an IT support partner who lives and breathes business in your region; an IT partner with whom you can build a trusting relationship. No provider understands the unique challenges of living in the Highlands like Muircote. However, we understand you can't always work from your office so don't worry, we have UK wide ICT engineering support available as part of your standard support contract.
- **Choice:** IT support service partners who only promote one brand will always try and shoe-horn their product into your business. As your IT partner will ensure you get the products and services which best suit your needs, undertaking a whole of the market comparison, offering recommendations based on your requirements.
- **Experience:** Every business is different, so your IT support partner needs to understand your sector and how an IT support strategy can help boost business performance for businesses like yours. That's what we do! We are your outsourced IT provider.
- **Professionals:** Gone are the times when IT was a black art and you have to accept what you are given. Professional project management, plain English and clear service expectations are now available to you. Clear and simple.
- **One number to call:** You only have one IT system, so it makes sense to have a single IT support service desk who can handle every aspect of service and support. That way, you don't have different IT partners blaming each other for faults in the system. Our help desk is second to none. Contact us by phone, email webchat or text.



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Muircote Business Solutions Ltd are a multi-disciplinary consultancy and IT company. We provide IT Services encompassing a whole range of offerings from simple website design all the way to fully managed hardware / software and 3rd party management. This is delivered using world class people and process gained from many years working in large and small IT organisations. We also have a very active Business Consulting arm that is regularly tasked with providing services to organisations looking to streamline processes and improve internal communications. Our final offering is Programme and Project Management. With a combined experience of over 100 years our consultants have worked in industries such as Defence, Oil & Gas, Construction, Textiles, Aquaculture, Food Processing, Retail and IT. They have safely delivered many projects with values ranging from a few £1,000's to £25M plus. If your looking for consultants to move your business forward then Muircote Business Solutions are here to help

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Muircote Business Solutions
Big savings through small changes